

## Level 2 Award in Security Guarding Sample Questions

### Unit 1 – Working in the Private Security Industry

1. Which of the following is not classed as a security operative?
  - A) Door supervisor
  - B) Cash and Valuables in Transit operative
  - C) Close Protection operative
  - D) Traffic Warden
  
2. The 'Hierarchy of Control' is designed to:
  - A) minimise risks
  - B) document risks
  - C) eliminate all risks
  - D) make staff wear PPE
  
3. What colours are first aid signs?
  - A) Red and white
  - B) Yellow and black
  - C) Blue and white
  - D) Green and white
  
4. Which of the following can be removed to break the fire triangle?
  - A) Fuel
  - B) Foam
  - C) Fire hose
  - D) Fire blanket
  
5. For effective communication to occur, the security operative must have:
  - A) an authoritarian attitude
  - B) a positive attitude
  - C) a negative attitude
  - D) an aggressive attitude

## Unit 2 – Working as a Security Officer

1. The Assignment Instructions are:
  - A) written guidelines to give security officers an idea of how to do the job
  - B) written guidelines stating what a security officer needs to do and how to do it on that site
  - C) written guidelines for insurance purposes
  - D) written guidelines for the management of the site
  
2. The purpose of a control room is to:
  - A) see if staff are working in the offices
  - B) see if staff have clocked in on time
  - C) manage all security operations
  - D) see if anything interesting is happening on site
  
3. Routine patrols should be at varied times so that:
  - A) staff are not aware when security may see them on breaks
  - B) management cannot work out when you should be in the control room
  - C) your colleagues cannot locate you
  - D) criminals cannot work out the patrol pattern
  
4. What is the first action a security officer should take if they discover a trespasser?
  - A) Politely ask them to leave
  - B) Aggressively order them to leave
  - C) Eject them forcibly
  - D) Confirm that they will not leave
  
5. Why should a security officer keep a personal notebook?
  - A) So they may refer to it if required to give evidence in court
  - B) To justify overtime
  - C) To make notes about how they feel about their job
  - D) To make notes about anyone who has upset them

### Unit 3 – Conflict Management for the Private Security Industry

1. Which of the following statements is positive and least likely to cause conflict?
  - A) "Excuse me but may I search your bag?"
  - B) "Give me that bag, I'm going to search it"
  - C) "I know you are nicking stuff. Now give me that bag."
  - D) "I hope you are not thinking about refusing a search."
  
2. Which of the following is an example of an 'inhibitor'?
  - A) Aggression
  - B) Swearing
  - C) Fear of legal consequences
  - D) Finger pointing
  
3. Which of the following is an example of using dynamic risk assessment?
  - A) Think safety first
  - B) Rush in
  - C) Make sure you are there first
  - D) Avoid the situation
  
4. If you do not allow a customer room to walk away from you, what is the most likely outcome?
  - A) It does not make any difference
  - B) The customer may try to push past you
  - C) Customers never walk away when given the opportunity
  - D) An available exit path will make the customer more emotional
  
5. Why should security staff reflect on conflict situations?
  - A) To determine if they should resign
  - B) To determine if they acted correctly
  - C) To determine if they should be disciplined
  - D) To determine if they can sue the customer